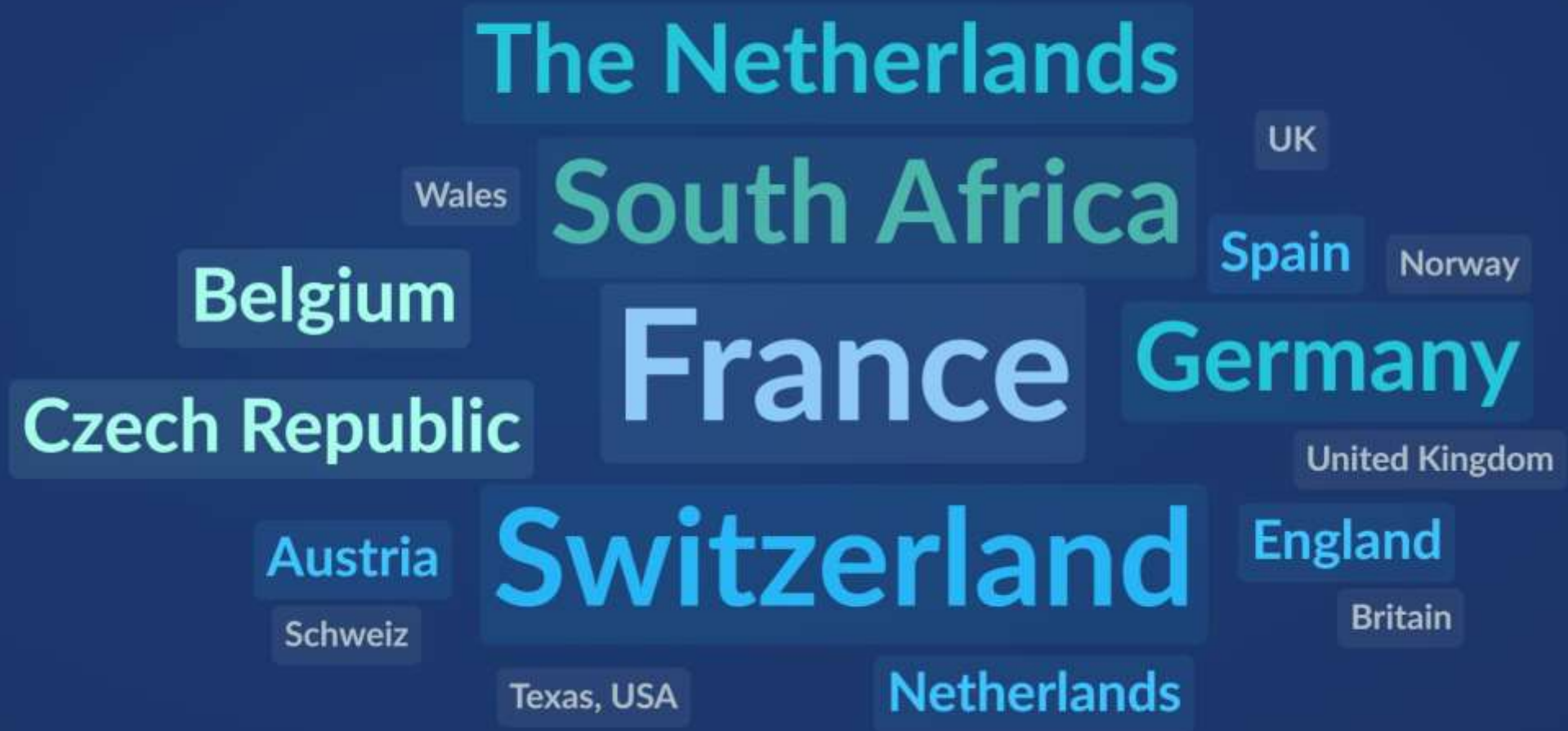




Slido results
Thursday 15th Oct

Q2: Which country are you in right now?

0 5 9



Q4: What are the most important characteristics of an independent lawyer?
Please select 4 items from the list below.

0 6 2

Legal skills



Professionalism



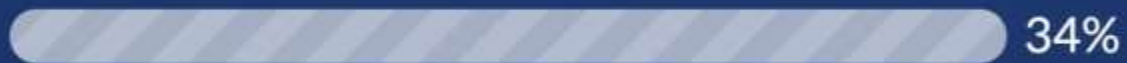
Communication skills



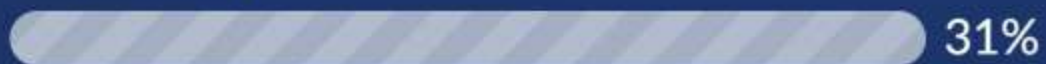
Empathy



Efficiency



Availability



Q5: In your opinion, which aspects of the legal profession must absolutely be regulated by law? Please select 2 items from the list below.

0 6 3

Educational aspects of the legal profession



Professional ethics



Liability



How to avoid potential conflicts of interests and how they should be solved



Who is admitted to the profession (lawyer monopoly)



Quality of services



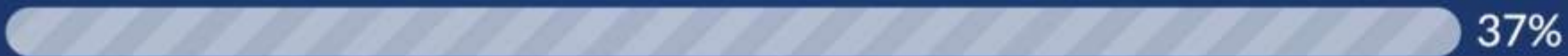
Q6: What does the term Legal Protection Lawyer mean to you? A legal protection lawyer is:

0 6 3

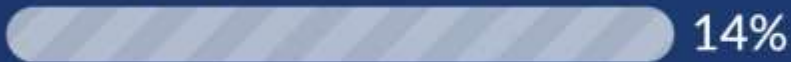
a fully-fledged lawyer (legal training, exams, bar registration etc.) who works for a legal protection insurer



a jurist working for a legal protection insurer who has legal training, is not registered with the bar and handles claims



an employee of a legal protection insurer with basic legal training who handles claims



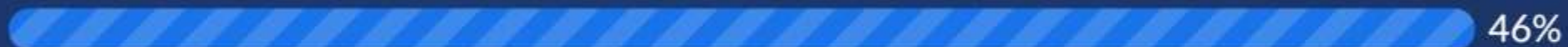
a fully-fledged lawyer who is specialised in the field of protection



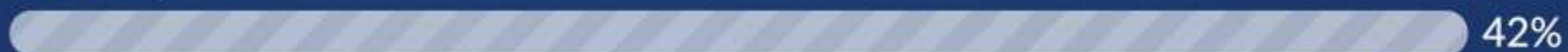
Q7: How important is a full legal training for handling claims?

0 5 7

That depends on the claim and/or area of law



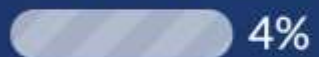
Very important



Moderately important



Not important



Q8: Do you think that the lawyer monopoly is the state of the art of regulating the legal profession? 0 5 7

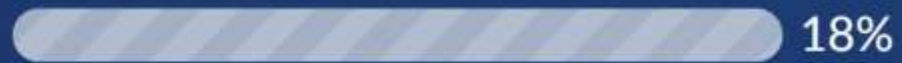
No



Yes, for in-court proceedings



No, for certain areas



Yes



Q9: What are the most important characteristics for a Legal Protection Lawyer? Please select 4 items from the list below.

0 5 7

Empathy



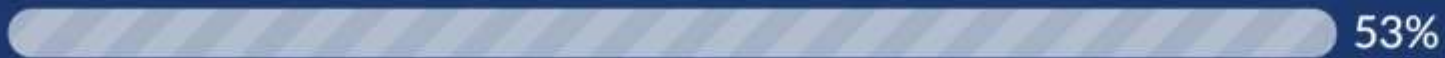
Legal skills



Communication skills



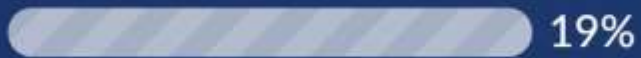
Professionalism



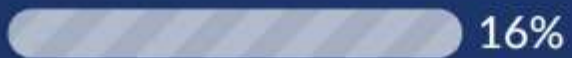
Efficiency



Economic mindset



Ethical behaviour



Q10: How important are professional ethics for legal professionals?

0 5 7

Very important



Not important



Moderately important



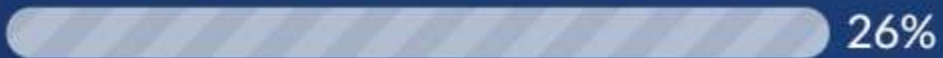
Q11: What is the most important added value of human (legal protection) lawyers in a hybrid human-machine justice system?

0 5 7

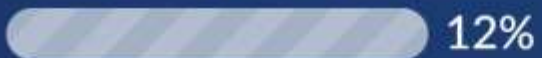
Their capacity for empathy



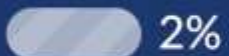
Their 'problem-solving' competences



Their focus on the protection of citizens' individual rights



Other



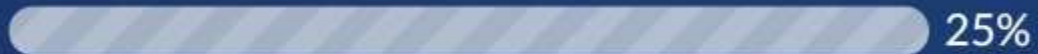
Q12: Is the digitalization of the delivery of legal services a threat for the independence of the individual lawyer?

0 5 9

No, it is not a threat



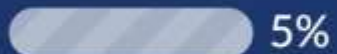
Yes, due to the role of legal tech companies in the construction and control of the legal online infrastructure



Yes, due to the increasing potential for monitoring and guiding (the work of) individual lawyers



Yes, due to another reason





Congress
2020

**Legal
Protection
International**



Slido results

Friday 16th Oct

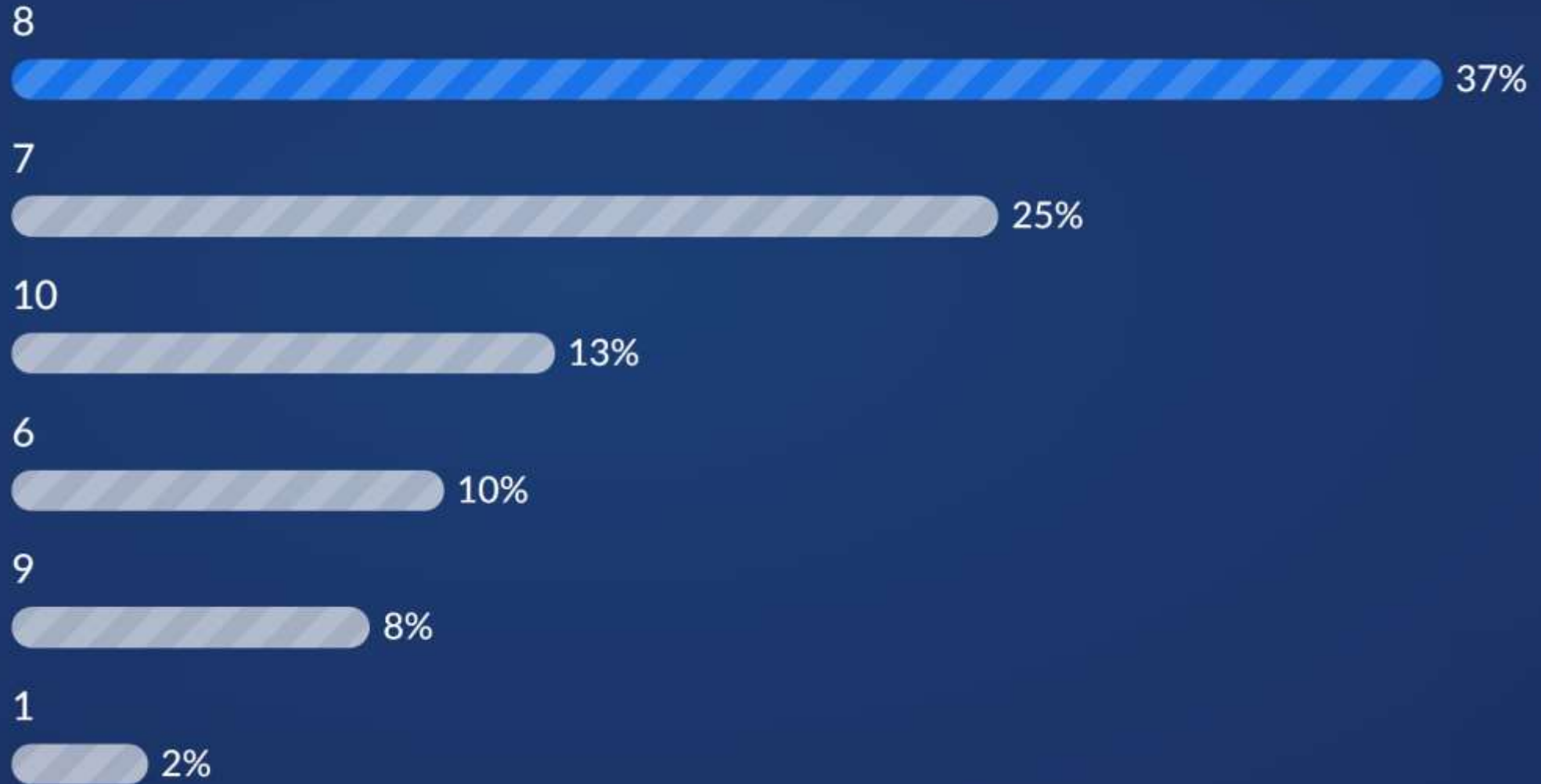
Q13: Which country are you in right now?

0 5 6



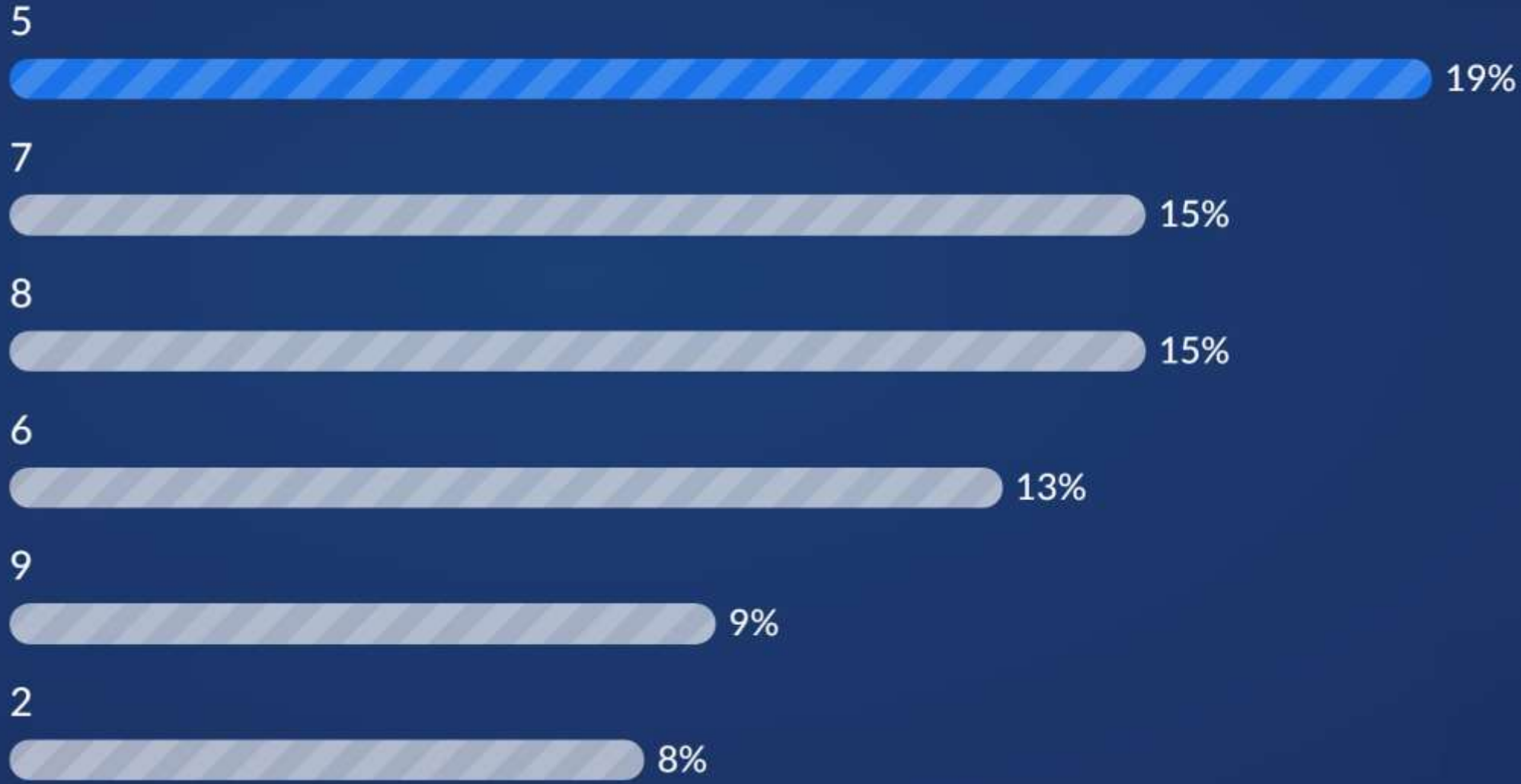
Q14: On a scale of 1 (not informative) - 10 (extremely informative), were yesterday's sessions informative?

0 5 2



Q15: On a scale of 1 (not at all digitalised) – 10 (highly digitalised), is your working environment digitalised?

0 5 3



Q16: Do you have a digital or virtual colleague?

0 5 1

No



Yes



Q17: What is dominating in your view?

0 5 2

The positive aspects of a digital or virtual colleague

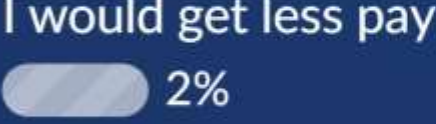
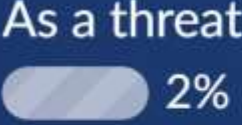
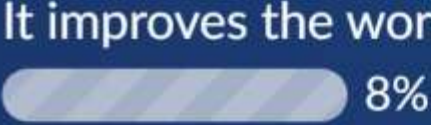


The negative aspects of a digital or virtual colleague



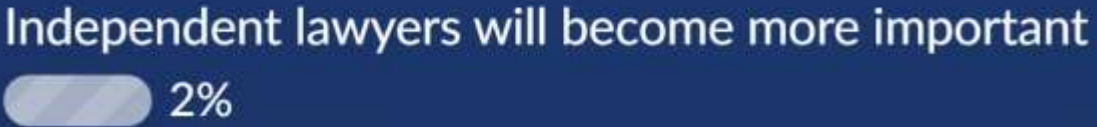
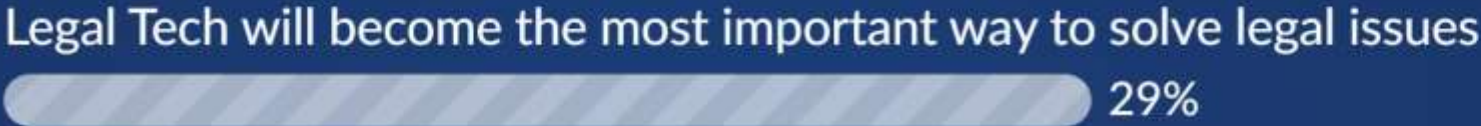
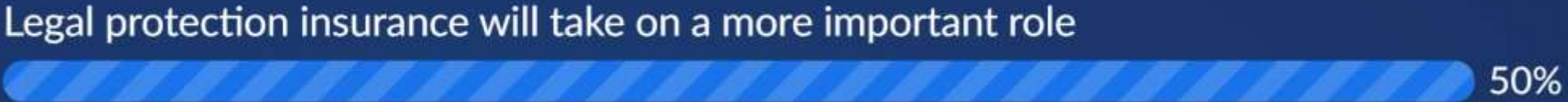
Q18: How do you see a digital colleague?

0 5 9



Q19: How do you think the way in which consumers solve legal issues will change?

0 5 6



Q20: Do you think that it will be possible in the near future to solve legal issues only by employing artificial intelligence?

0 5 3

Yes, for simple cases and issues



No

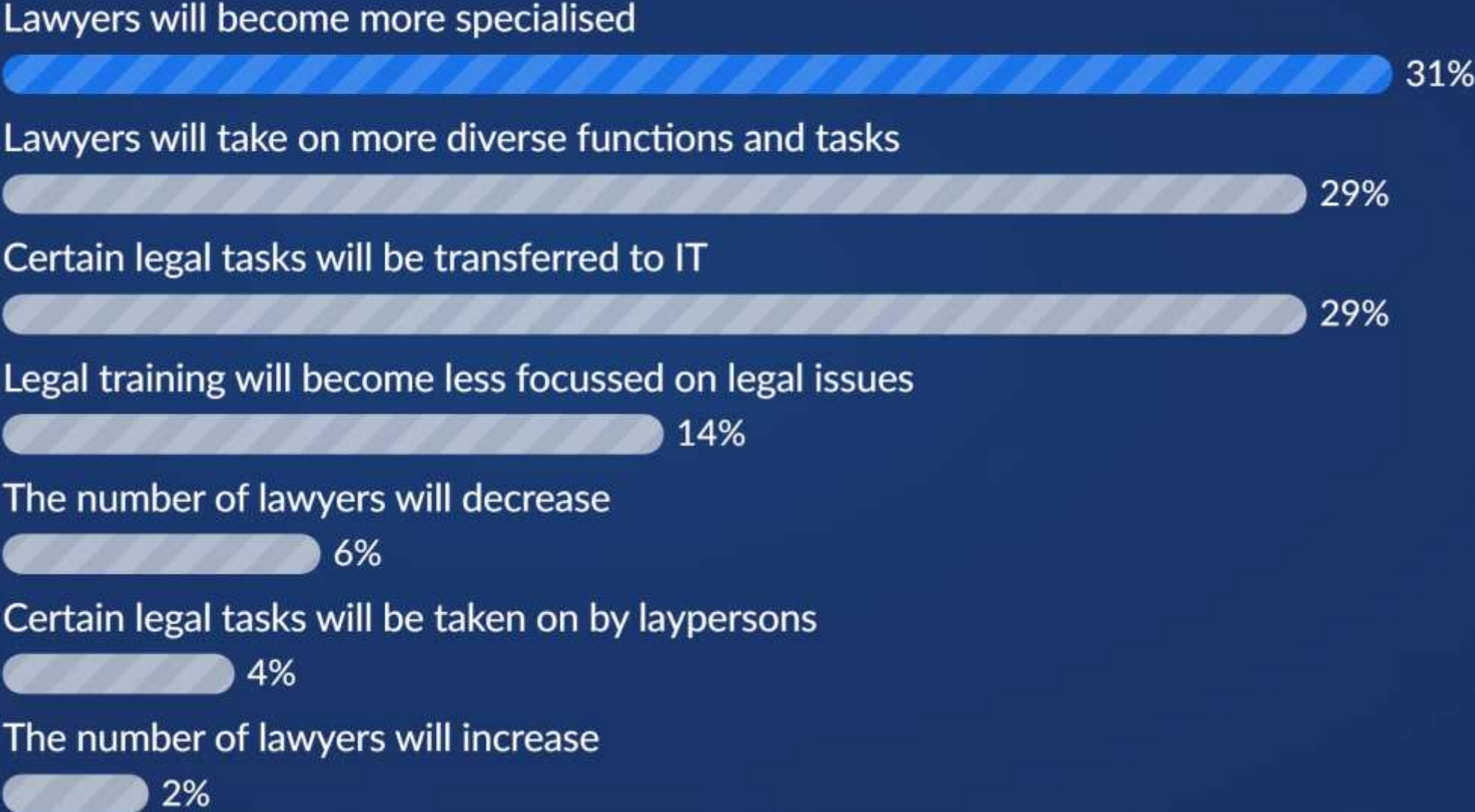


Yes



Q21: Please select 2 of the following that you agree most with.

0 4 9



Q22: Which trend will affect the legal profession?

0 5 0

Consumers' needs will change completely: they no longer look for legal advice but want practical, fast and low-cost solutions to their problems



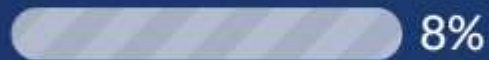
Real legal issues become more complex and therefore lawyers will need to specialise and focus



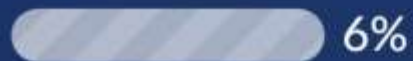
Legal services and advice will become much more cost-driven



Mediation will be the future for solving disputes



Legal Technology and AI will be able to solve legal issues which will render lawyers superfluous



Q23: Do you think that the legal profession is prepared to face future challenges resulting from technical developments and changes in the legal market?

0 4 5

No



Yes



Q24: What will be the most important skills/characteristics of legal professionals in the future? Please select 4 items from the list below.

0 4 4

Legal skills



Empathy



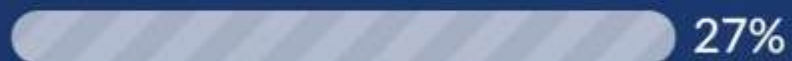
Technical expertise



Communication skills



Ethical behaviour



Efficiency



Q25: What do you think will be the least needed qualification for a legal professional in the future?

0 3 1

Be arrogant

Court appearance

Replying to correspondence yourself

Joignability

Administrative procedures

Face to face contact

Q25: What do you think will be the least needed qualification for a legal professional in the future?

0 3 1

Just one area of law specialisation

In court representation

Going to court

Admin skills

Knowledge of legal "formalities"

Personal interaction skills

Q25: What do you think will be the least needed qualification for a legal professional in the future?

0 3 1

Personal interaction skills

Technical Knowledge

Fees

FAX !

Admin skills

knowing the law by heart

Q25: What do you think will be the least needed qualification for a legal professional in the future?

0 3 1

Academic responses (as opposed to workable solutions)

X

Litigation skills, I think alternative dispute resolution will decrease litigation

Ging to court

Overconfidence

Empathy

Q25: What do you think will be the least needed qualification for a legal professional in the future?

0 3 1

Sending Telefax

Knowledge of procedures

To make complexity simple

Air miles

Empathy

Communication skills

Q25: What do you think will be the least needed qualification for a legal professional in the future?

0 3 1

To make complexity simple

Air miles

Empathy

Communication skills

Conservatism

Fees

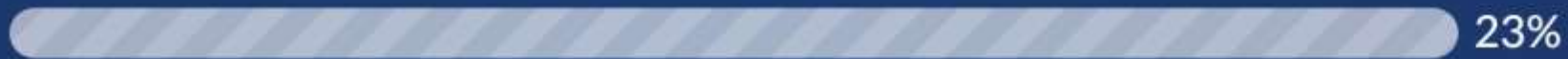
Q26: On a scale of 1 (not interesting) – 10 (extremely interesting), was this congress interesting?

0 5 3

8



9



7



10



5



6



Q27: What will you take home from this Congress? Please let us know what was interesting and useful for you

0 4 2

Empathy still is key

Change

Wondering if proper networking drinks could ever be replaced

We lawyers need to open our minds to the modern world

continue digitization

We need to invest in broader skills outside of legal skills to have more availability of T-shaped lawyers also including skills in Legal Tech in the broadest sense of the word

Q27: What will you take home from this Congress? Please let us know what was interesting and useful for you

0 4 2

The importance of empathy, IA is an accessory for a better service

Great job, Antje and whole team!

We have to date and get starter !

Change

Customer centricity

That the modern lawyer is a multi-faceted individual - with the technical skill and one who uses tech as an enabler

Q27: What will you take home from this Congress? Please let us know what was interesting and useful for you

0 4 2

Reflexion about future for lawyers

Change

importance of T-shaped lawyer

That it's important for modern lawyers to embrace digital technology or you will get left at the station when the train leaves.

T-shape profil of LPI Lawyer

A lot of insight on the T-shaped lawyer and where the legal profession is heading.

Q27: What will you take home from this Congress? Please let us know what was interesting and useful for you

0 4 2

LPI Lawyers are crucial

Technology will drive change in the legal sector

The potential of AI

futur

Be open to change!

There is stil a long way to go....

Q27: What will you take home from this Congress? Please let us know what was interesting and useful for you

0 4 2

Opportunities

Chance is necessary but noch threatening

Some legaltech tips

Change

Preparing lawyers for the future

The future of AI

Q27: What will you take home from this Congress? Please let us know what was interesting and useful for you

0 4 2

Get a Sodde ASAP!

(I am already home!) There is still hope - even lawyer can change!

Train lawyers in AI and algoritme

Digitslisation must not be a threat

Not to fear tech, but to experiment and explore.

enthusiasm

Q27: What will you take home from this Congress? Please let us know what was interesting and useful for you

0 4 2

Digital inspiration

Digitilisation

T-shaped

AI

Technology is the driver.

Inspiration