



**RIAD Congress 2016**  
**LEGAL PROTECTION GOING GLOBAL**  
**October 6 & 7 2016**

**Tasha Kheiriddin will be the conference host**

**PROGRAM DAY 1: Introductory Day**

**Reflections on the access to justice gap and a view on legal protection in the old and the new world(s)**

Delegates will hear about the Canadian experience with filling the access to justice gap, a discussion panel will give insights what is happening globally in the legal world and how big data will help to project the outcome of legal disputes. You will have the opportunity to hear about and interact with innovators in the area of legal protection in a smaller and more personal setting. The day will close with a networking cocktail and you can book your dinner in a small group in one of the restaurants we selected.

**Location: Le Westin Montréal** | 270 Saint-Antoine Ouest | Montréal | Québec H2Y 0A3

**13.00 – 14.00**                    **Welcome Lunch and Registration**  
**Room: Bar Reporter – 3<sup>rd</sup> floor**

**OPENING SESSIONS**  
**Room: Fortifications/ Ballroom – 9<sup>th</sup> floor**

**14.00 – 14.10**                    **Welcome**  
**Philippe Rambaud, President, RIAD**

**14.10 – 14.35**                    **Opening Keynote Canada's view on access to justice**  
**Honourable Justice Élizabéth Corte, President, Chief Justice of the Court of Québec**

**14.35 – 15.30**                    **Panel Discussion: What are the challenges in improving access to justice around the world?**  
**Moderator: Tasha Kheiriddin**

**Honourable Justice Élizabéth Corte, President, Chief Justice of the Court of Québec**

**Jin Ho Verdonschot, Justice Technology Architect, HiiL Innovating Justice**

**Barbara Haynes, CEO, DAS Canada**

**Frédéric Pelouze, CEO and Co-founder, WeClaim**

**Len Feltoon, CEO Countrywide Pre-Paid Legal Services, Inc. former President of GLSA (Group Legal Services Association USA)**

**15.30 – 16.00**                    **Coffee break,**  
**Room: Foyer Fortifications – 9<sup>th</sup> floor**



## WORKSHOPS

**16.00 – 16.50**

### Workshops (2 sessions)

This focuses on two issues with regard to new trends: firstly, it introduces entrepreneurs and their innovative projects, secondly, it looks at the future of legal issues, e.g. how big data is used to project the outcome of disputes. The format of each of the 2 sessions will be a panel with presenters and a moderator.

### 2 Breakout Sessions

#### Panel 1: Innovations in the legal world

**Room: St-Jacques – 3<sup>rd</sup> floor**

**Moderator: Adrienne O’Sullivan**

*Delegates will meet innovators and learn about their inspirations and motivations*

**Valentin Callipel**, Head of Mission Cyberjustice  
Laboratoire

**Frédéric Pelouze**, CEO and Co-founder, WeClaim

**Jin Ho Verdonschot**, Justice Technology  
Architect, HiiL Innovating Justice

#### Panel 2: How can legal protection insurers leverage Big Data and Artificial Intelligence?

**Room: Fortifications/ Ballroom – 9<sup>th</sup> floor**

**Moderator: Pierre Guilbault**

*This panel will focus on the newest digitalization trends and discuss its potential and challenges for legal protection insurers*

**Scott Ferraiola**, Associate General Counsel,  
Watson IBM Corporation

**Martin Bartetzko**, Innovation Scout for ERGO  
in Silicon Valley, Director, ALLYSCA Assistance

## CLOSING – PLENARY

**Room: Fortifications/ Ballroom – 9<sup>th</sup> floor**

**16.50 – 17.20**

### Wrap up and Closing

**Ayan Bhattacharya**, Specialist Leader Advanced Analytics, Deloitte Consulting

## EVENING

**18.00 – 20.00**

### Welcome Reception

**Room: Bar Reporter – 3<sup>rd</sup> floor**

**The Honourable Mr. Justice Thomas Cromwell**, Supreme Court of Canada addresses delegates

**20.00 – 23.00**

**Dinner in small groups – Book your own restaurant**



**PROGRAM DAY 2: Exploration Day:**

**Sharing economy, potential and solutions for access to justice.**

After experiencing new trends in legal protection, delegates explore how digitalization and social media have brought to life new forms of businesses such as Airbnb, BlaBlaCar or Uber. Discussion panels assess the impact and the potential of the sharing economy, and the influence digitalization and globalization have on the legal area, its users and providers. Delegates discuss problems, which the legal industry is likely to face and work out solutions. The conference concludes with a gala evening.

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**7.45 – 9.00**                      **Group Breakfast and Registration**  
**Room: Foyer Fortifications – 9<sup>th</sup> floor**

**ECONOMIC PERSPECTIVE – PLENARY**  
**Room: Fortifications/ Ballroom – 9<sup>th</sup> floor**

**9.00 – 9.45**                      **Opening and Keynote**  
**April Rinne**, Thought Leader & Advisor, Sharing Economy

**9.45 – 10.45**                      **Discussion Panel: How will the Sharing Economy impact the legal world?**  
**Moderator: Tasha Kheiriddin**

**April Rinne**, Thought Leader & Advisor, Sharing Economy  
**John Hoyles**, CEO, Canadian Bar Association  
**Simon Warr**, AmTrust International  
**Jean-Nicolas Guillemette**, General Manager for Uber Quebec

**10.45 – 11.15**                      **Coffee break**  
**Room: Foyer Fortifications – 9<sup>th</sup> floor**

**IMPACT AND POTENTIAL**  
**Room: Fortifications/ Ballroom – 9<sup>th</sup> floor**

The sessions address specific problems and possible solutions, which will also be presented and discussed in the discussion panel after lunch.

**11.15 – 12.00**                      **Discussion Panel – How does IT change the legal world?**  
**Moderator: Rob Vromen**

**Shannon Salter**, Chair Civil Resolution Tribunal  
**Frédéric Pelouze**, CEO and Co-founder, WeClaim

**12.00 – 12.45**                      **Legal Implications and Pitfalls of Digitalization**  
**Dominic Jaar**, KPMG Canada  
**Facilitator: Adrienne O’Sullivan**



**12.45 – 14.15**            **Networking Lunch**  
**Room: Bar Reporter – 3<sup>rd</sup> floor**

**PRACTICAL PERSPECTIVE: IMPACT AND POTENTIAL – PLENARY**  
**Room: Fortifications/ Ballroom – 9<sup>th</sup> floor**

**14.15 – 14.40**            **A success story – Making the best of today's opportunities**  
**Sally Robertson**, Vice-President Attorney Services, LegalZoom

**14.40 – 15.40**            **Discussion Panel: What lessons are there to learn for legal protection insurers?**

Presentation and discussion of the conclusions from each session  
**Moderator: Jeff Kless**

**Sally Robertson**, Vice-President Attorney Services, LegalZoom

**Shannon Salter**, Chair Civil Resolution Tribunal

**Dominic Jaar**, KPMG Canada

**Nicolas Zavalichine**, Directeur Général d'AXA Legal Protection

**Jérôme Dupré**, Co-Founder of CASE LAW ANALYTICS

**15.40 – 16.15**            **Global Perspectives for Legal Protection with Q&A**  
**Philippe Rambaud**, President, RIAD

## **EVENING**

**18.30 – 22.30**            **Gala Evening: Dinner Cruise**

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